

# New Day Gluten Free Shipping Policy

Thank you for visiting and shopping at New Day Gluten Free. Following are the terms and conditions that constitute our Shipping Policy.

## Domestic Shipping Policy

### **Shipment processing time**

All orders are processed within 1-2 business days. We ship on Mondays, Tuesdays, and Wednesdays. To better assure product quality, orders are not shipped on or over weekends or holidays.

Note: At least 24 hours is needed to produce items to be shipped overnight.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

### **Shipping rates & delivery estimates**

Shipping charges for your order will be calculated and displayed at checkout.

\* Overnight delivery is only available for orders with delivery addresses within the continental United States.

Delivery delays can occasionally occur.

### **Shipment to P.O. boxes or APO/FPO addresses**

New Day Gluten Free ships to addresses within the U.S., U.S. Territories, and APO/FPO/DPO addresses. Perishable items will not be delivered to PO Boxes.

### **Shipment confirmation & Order tracking**

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

### **Customs, Duties and Taxes**

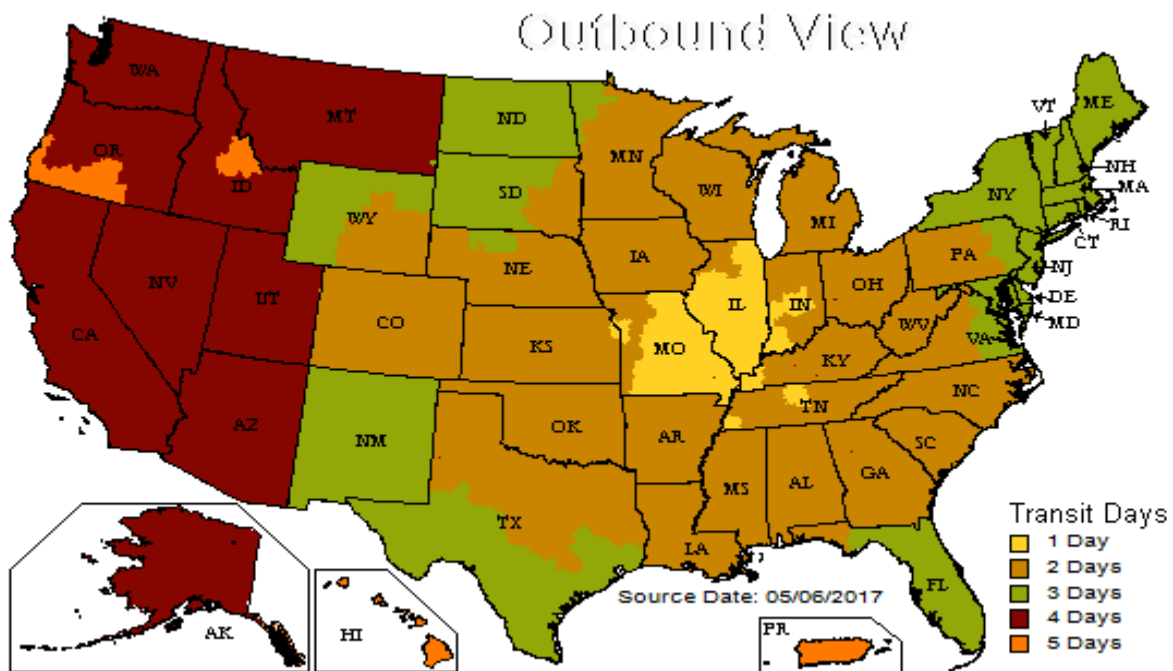
New Day Gluten Free is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

## Damages

New Day Gluten Free is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

## Ground Shipping Times from New Day Gluten Free, Clayton, MO.



## International Shipping Policy

We currently do not ship outside the U.S.

## Returns Policy

Our [Return & Refund Policy](#) provides detailed information about options and procedures for returning your order.